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## Data Center Operations

*ICS has been delivering global-scale datacenter operations support services since 1998. We have experience operating in a high-tempo combat support environment where the margin for error is nil. Services delivered include:*

- **Global Network Management:** DISA CSD Consolidated Communications Center
- **Desktop Seat Management** (acquire; provision; secure; operate; maintain; dispose)
- **Systems Security** (harden, patch, STIG, audit);
- **Systems Administration** (windows; \*nix, mainframe);
- Application Support, Database Management (Oracle, SQL);
- **Storage Management** (storage networks; virtualization; replication; fault tolerance; security)
- **Cable Plant Management** (CAT-5/6; Fiber; backbone distribution; zoned datacenter design)
- **Other:** IT Infrastructure Library (ITIL); IT Service Management (ITSM); ISO 20000; Quantitative and Qualitative data visualization

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