# ICS

**INTEGRATED COMPUTER SOLUTIONS**

A premier technology integrator focused on delivering transformative IT services and solutions to our clients – with predictable, measurable results.

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## C2 Ops & Mission Support
- **C2 portfolio O&M:** GCCS-J; JOPES; NCCS; GMC; NICKA; NPES; SMART.next @ Pentagon & SiteR
- **Engineering:** Software; infrastructure
- **COOP:** No fail mission support

## Datacenter and Network Operations
- **Global WAN management:** Circuit provisioning
- **Desktop seat management:** Acquire; provision; secure; operate; maintain; dispose
- **Systems / Database Security & Administration:** Manage; operate; secure; sustain; support
- **Storage Management:** Storage networks; virtualization; replication; fault tolerance; security
- **Other:** ITIL/ITSM; quantitative and qualitative data visualization

## IA / Cybersecurity
- **Programmatics:** Policy, planning, PMO support, risk-based decision support
- **Risk Assessment:** RMF, NIST 800-30; ISO 17799 / 27001 / 27002
- **Compliance:** FISMA; COBIT; COSO; HIPAA; Governance; PCI DSS
- **BCP/DR:** BS25999; NFPA 1600; plan lifecycle management; ISO/IEC 24762:2008
- **Technical Security:** Computer network defense / offense; penetration testing; application security assessment; database security testing; system hardening

## Agile DevSecOps / Cloud Migration
- **DevSecOps:** Mature toolchain and processes; Automated unit, functional and security test suite
- **Agile SCRUM:** Tailorable to adapt to unique operating environments and program requirements
- **Change management:** Change advisory board; change control board
- **Support and modernization:** Maintenance; adaptive; preventive/perfective; enhancements

## Innovation
- **Drive Innovation:** Innovation Audits; workshops; labs; scenario planning; strategy & marketing; new venture design, ISO 56001-aligned Agile Innovation Management
- **Innovation Planning:** Developing Innovation Master Plan and Innovation Portfolio Management Process

**DoD: DISA**
- Joint Staff Support Center (JSSC) – Prime ($67M)
- DISN Consolidated Provisioning (DCP) – Prime ($64M)
- DECC-Montgomery (DECC-M) – Prime ($65M)
- Forge.mil omnibus – Prime ($17M)

**Public Sector**
- State of Alabama – multi-agency
- State of Florida – multi-agency
- State of Mississippi – multi-agency
- Florida Senate
- Lee County Port Authority
- Montgomery Water Works
- Georgia Technology Authority
- Tennessee Department of Labor
- City of Birmingham, AL

**Education**
- Carnegie Mellon University / SEI
- Miami Dade College
- Mississippi State University
- Troy University
- Tuskegee University
- Auburn University – Montgomery
- Duval County School District
- St. John's Public Schools

**Commercial**
- Healthcare
- Finance
- Manufacturing
- Insurance
- Retail

# Credentials and Successes

| Corporate Credentials | |
|---|---|
| ISO 9001:2015 & CMMI SVC / L3 | Objective, third party certification of quality and use of proven best practices |
| Exceptional CPARs | Exceptional CPAR ratings on multiple citable programs; **87 of 88 CPARS evaluations achieving Exceptional or Very Good ratings** |
| Veteran-Owned Small Business | ICS is a VOSB with a 27-year track record of successful engagements |
| DCAA Compliant Accounting System | Meets DCAA requirements for accounting and timekeeping; Facilitates control of project costs and maintains financial control |
| Stable, high performing workforce | 94% retention of professional staff, compensation package in top 10% of our peer group |

| Recent Successes | |
|---|---|
| Recent Contract Awards | DISA JSSC Recompete & DISA DISN Consolidated Provisioning |
| Recognition | Team ICS was recognized by the JSSC Commander for their support in JSSC's winning the FY2023 Air Force General John P. Jumper Award for Excellence in Warfighting Integration and the Major General Harold McClelland Award. |
| Incumbent Capture | 100% (70/70 FTEs) Incumbent capture on DISA DISN Consolidated Provisioning & JSSC Recompete (Moved FTEs from Large Business Subs to ICS) |

# Our Values

Our values define what we stand for and who we are. They shape our culture, drive our business and are the benchmark against which we hire, promote, and fire. They are what makes ICS unique

### Uncompromising Integrity

- ICS is sought out as a partner by both large and small organizations because of our uncompromising integrity. We are known for our commitment – we do what we say, and we protect the interests of our employees, partners, and teammates.

### Excellence

- We believe that excellence means being so unusually great that you stand out from the competition. Excellence means we strive to over deliver, on time and under budget – every time.

### Get Stuff Done (GSD)

- Our employees are hard workers, helpers, self-starters, open-minded and results-focused. Our employees take initiative – they don't wait for someone to tell them what to do. We believe in working smart and hard – not just one or the other.

### Grit

- Grit is the passion and perseverance to achieve long term goals. Grit means we always finish what we start, never quit and never accept defeat.
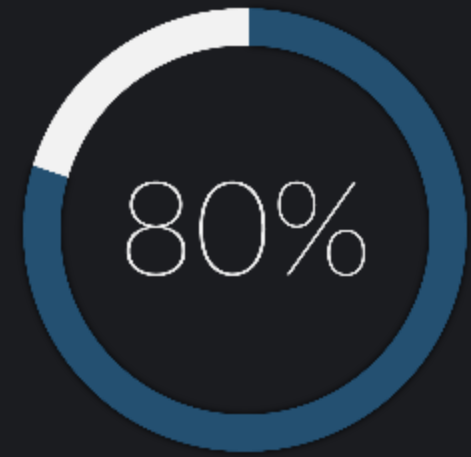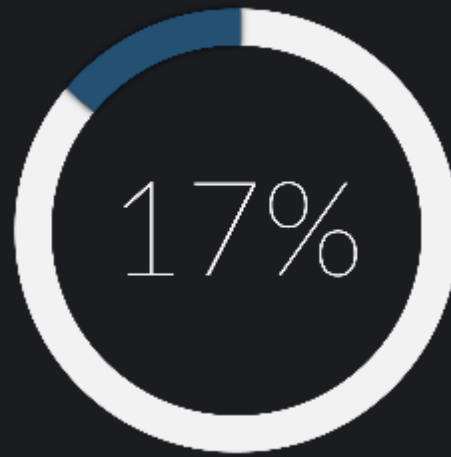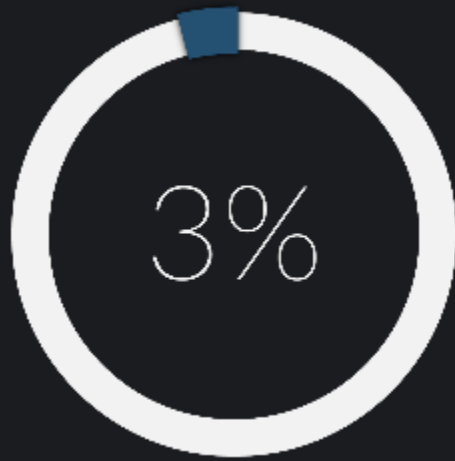
### Selfless Service

- Selfless service means we never let a teammate or client fail.

# Current Markets

**3%**

**17%**

**80%**

## COMMERCIAL VERTICAL MARKETS

- Insurance
- Healthcare
- Finance
- Manufacturing
- Retail
- Services
- Education

## STATE & LOCAL GOVERNMENT

- Network Operations
- Agile Software Development
- Cybersecurity

## FEDERAL GOVERNMENT

- Cloud & Datacenter Operations
- Network Operations
- Innovation
- Cybersecurity
- Engineering
- Application Services (DevSecOps, Modernization, Cloud Migration)

# ICS Labs: Innovation, Research, & Development

ICS Labs is a dedicated team of exploratory & applied research professionals dedicated to developing differentiated solutions for the federal government

**Sample of Labs Intellectual Property**

Sensitive Data Spillage Prevention (SDSP)

- Convolutional Neural Network Technology to autonomously recover spillages in DoD / IC environments

Agile Risk Reduction Methodology (ARRM)

- Innovative algorithm that calculates the optimal test coverage requirements based on feature complexity and the customer's appetite for risk

Agile Innovation Management System (AIMS)

- ISO 56002-aligned Agile Innovation Management System with GitLab as its heart

Functional Evaluation of DevSecOps Teams (FEDSOT)

- Methodology with proprietary algorithm to objectively evaluate DevSecOps programs and teams according to CMU SEI DevSecOps best practices ("DORA NextGen")

Functional Value of Innovation (FVOI)

- Algorithmically computes expected ROI achievement at earliest possible prototype stage (mitigates innovation risk)

Dynamic Innovation Portfolio Management (DIPM)

- Maintains continuous alignment of innovation portfolio with leadership's strategic objectives and priorities; when leadership objectives/priorities change the portfolio automatically rebalances

Agentic AI

- Over 83 specifically trained agents has driven a 20x productivity improvement

# Federal Contract Vehicles

**DISA SETI IDIQ/GWAC Small Business**

- DoD-wide, MA/IDIQ contract available to DoD and mission partners.  Scope focused on solving complex IT engineering and developmental requirements for DISA and its mission partners. SETI is focused squarely on innovation. 5-year base period, 5-year option period.   $7.5B ceiling.
- Streamlined processing, high protest threshold ($25M)
- Via ICS-led RedTeam Engineering JV ([www.rtejv.com](www.rtejv.com))

**DISA ENCORE III IDIQ/GWAC Small Business**

- DoD-wide, MA/IDIQ contract available to DoD and mission partners. Provides a full range of IT services and solutions. 5-year base period, 5 one-year options. $17.5B ceiling.
- Streamlined processing, high protest threshold ($25M)

**GSA OASIS+ MAC Program IDIQ/GWAC Small Business**

- Provides a full range of service requirements that integrate multiple service disciplines and ancillary services/products with the flexibility for commercial and non-commercial requirements.  5-year base period, 5 one-year options.
- Management and Advisory, Technical and Engineering Domains

**GSA MAS (IT Schedule 70) Small Business (54151S), Cloud SIN (518210C)**

- Special Item Number 132-51 – Information Technology (IT) Professional Services
- Access to the complete range of IT professional services; Innovative and cutting-edge technologies and methodologies;

# Federal Contract Vehicles

**Navy SeaPort NxG IDIQ**

- Provide services that potentially span the entire spectrum of mission areas and technical capabilities supported by the Department of the Navy (DON) and accessible by all Federal agencies. 4-Year base. $50B ceiling.

- Engineering Services

- Program Management Services

**Red Canyon Joint Venture (RCJV)**

- JV composed of Red Canyon Technologies and ICS.

- RCJV's team of subject matter experts offers a unique combination of technical expertise, proven methodologies, and intellectual property to solve our mission partners' most pressing challenges.

- Red Canyon is a tribal entity.  DoD agencies can award sole source contracts up to $100M in value without justification and approval [DFARS 206.303-1(a)]

# Comprehensive IT & Software Support for National Security Decision Makers

*The ICS staff show tremendous technical knowledge and support of both the local Joint Staff and global customers all over the world.*

**PERIOD OF PERFORMANCE:** 5 YEARS

**DOLLAR VALUE:** $70M+

## Joint Staff Support Center (JSSC), Integrated Information Management Systems and Information Technology Support Services (IIMS-ITSS)

The JSSC supports all aspects of IT that support Command, Control, and Communications (C3) and the analytical requirements of the POTUS, the SECDEF, the Joint Staff (JS), the Combatant Commanders, the Military Services and the other elements within Department of Defense (DoD).

ICS Scope:

- Standardizing service delivery for software engineering, infrastructure support and multimedia support

- Encompasses strategic planning, requirements development, information and knowledge management, systems/network administration, database administration, data management, continuity of operations, operational security, and exercise planning

- Management of JSSC's physical and virtual IT environments delivering maximum availability 99.999% uptime for JSSC customers, including the primary and alternate National Military Command Center (NMCC) with Active/Active COOP

- Security Assessments & Authorizations according to the Risk Management Framework (RMF)

- O&M Support for GCCS-J, JOPES/JPES, NCCS, GMC, NICKA, NPES, SMART.next and NNCCRS C2 systems

- Multimedia support to the NMCC with photography, videography, television production, and graphics

- Exceptional CPARS every year of execution

# Global Circuit Design, Engineering and Provisioning

*Saved DISA and mission partners $9M/yr through circuit rehoming and deduplication*

## DISA DISN Consolidated Provisioning (DCP)

This Task Order provides comprehensive circuit provisioning support for 70+ Federal Agencies, encompassing Order Entry, Order Preparation, Solution Design, and Service Activation. ICS streamlines operations by integrating these functions into a single contract vehicle, enhancing efficiency, reducing costs, and optimizing service delivery.

As the prime contractor, ICS has full responsibility for all circuit provisioning and activation for the entire DISN

- Annual savings of ~$9M realized through circuit rehoming and deduplication
- <0.4% error rate
- Exceeded production goals by 17% monthly
- Customer Satisfaction sustained over 4.8/5

**PERIOD OF PERFORMANCE:** 4.5 YEARS

**DOLLAR VALUE:** $60M-$100M

# Secure DevOps & Continuous Integration & Delivery (CI/CD)

*Saved DISA over $1 million annually by migrating the Dev/Test environments from the DISA Infrastructure to AWS*

## DISA Forge.mil

Forge.mil is a family of services provided to support the DoD's technology development community. Forge.mil uses agile processes and cloud computing capabilities to provide hardware and Software-as-a-Service (SaaS) infrastructure

As the prime contractor, ICS had full responsibility to serve a community of approximately 1,834 projects and over 45,000 users in the Forge.mil community.

- Provided full life-cycle services for DISA encompassing software engineering and infrastructure support

- Agile program that leverages our open DevSecOps toolchain and CMMI-DEV/3 process library to automate the continuous integration and delivery (CI/CD)

- Supports development through production across a hybrid cloud infrastructure

- Responsible for Forge's security posture including IA, and cybersecurity

- First approved RMF package for a hybrid cloud environment

**PERIOD OF PERFORMANCE:** 5.5 YEARS

**DOLLAR VALUE:** $18M+

# Secure Data Center Operations

**Defense Enterprise Computing Center (DECC) Montgomery**

DECC-M is a mission-critical operation consisting of 111,816 sq./ft. of computer floor space, and is home to 65 DoD/Joint, mission critical application systems with very low tolerance for downtime or degraded performance.

Scope: The ICS prime contract provided up to 120 FTEs to support over 1,750,000 DECC-M mission partners and users globally

- Tier 0-3 support on a 24/7/365 basis

- Support encompassed all Information Technology Systems Management (ITSM) data center processes (e.g. Configuration, Incident, Problem, etc.)

- Administer/manage over 3.5PB of storage on 3 Storage Area Networks

- Supported environment consisted of approximately 2,500 servers of various operating systems, 3,200 database installations/instances and provides application support to 14 applications

- Other tasks provide IT support to DISA HQ support elements ranging from application support to integration/test functions

- Exceptional CPARS every year of execution

*Received the DISA Outstanding Technical Program/Project of the Year Team Award*

# Enterprise Network Management and Cybersecurity

**DISA Consolidated Communications Center (CCC)**

A secure and reliable telecommunications operations environment that supports DoD, and non-DoD business partners. CCC remotely manages the network infrastructure of 16 global data centers and processing elements. Includes:

- Classified and unclassified production, administrative, and management networks

- Demilitarized Zones (DMZ) and DoD DMZ extensions which host over 1400 applications – 55 mission critical – all traversing the CCC managed infrastructure.

**PERIOD OF PERFORMANCE:** 5 YEARS

**DOLLAR VALUE:** $12M+

- ICS managed the integrated CCC environment automation capabilities to drive consistent process execution into scriptable actions that maximize team member productivity

- Support spanning Service Design, Service Transition, and Service Operations Management of the DISA Enterprise Service Management Framework (DESMF) for Tier 2/3 support

- Support for Enterprise Email Gateway (EEMSG) to mitigate email and web-based Zero-Day attacks

- Implemented, maintained and managed a Zero-Day Network (ZDN) IDS/IPS

- Demonstrated unique ability to eliminate cyberattacks at attack onset, rather than after correlating multiple events

*Drove the production of a CONOPS, Training Plans, and guided technical documentation creation that led to a 47% reduction in overall ticket queues, and 23% reduction in Mean Time to Resolve (MTTR)*

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